

**DOG CITY TRAINING CENTER
CLIENT REGISTRATION AND PAYMENT FORM**

Today's Date: _____ Owner's Name: _____
 Address: _____ City: _____ Zip: _____
 Home ☎ _____ Work ☎ _____ Cell ☎ _____
 E-mail: _____

Dog Info:
 Name: _____ Breed: _____ Birthdate/Age: _____
 Sex: _____ M F Spayed/Neutered? _____ Y N
 Length of Time Owned: _____ Years _____ Months

Vet / Vaccination Info:
 Vet Name and/or Office: _____ Phone: _____
 Rabies Y N Annual Booster (DHLPP) Y N Bordatella / Kennel Cough Y N
 Last Vaccination Date: _____

What specific problems does your dog have (if any)? Please mark all that apply.

- | | | |
|--|---|-------------------------------------|
| <input type="checkbox"/> Guarding Food/Toys/Bones | <input type="checkbox"/> Housebreaking | <input type="checkbox"/> Jumping Up |
| <input type="checkbox"/> Stealing Toys / Food / Counter Surfing | <input type="checkbox"/> Chasing / Herding | <input type="checkbox"/> Barking |
| <input type="checkbox"/> Biting / Mouthing While Playing | <input type="checkbox"/> Aggression Toward Other Dogs | <input type="checkbox"/> Chewing |
| <input type="checkbox"/> Running Away / Won't Come When Called | <input type="checkbox"/> Aggression Toward Other People | <input type="checkbox"/> Digging |
| <input type="checkbox"/> Bites When Feet / Ears / Tail Are Touched | | |

My dog spends most of the day:

- Loose in the house Kennel/Crate Fenced yard/run Tied out in the yard Other _____

If I could fix some of the behaviors my dog has, it would be (please be specific):

1. _____

 2. _____

What is your goal for training your dog(s)?

I learned about DCTC/these classes from: _____ **(please be specific)**

By signing this form I hereby release and hold harmless and indemnify Dog City Training Center (DCTC), it's owners, directors, trainers/contractors, agents and or/employees, volunteers, and any and all persons connected with or associated with DCTC, for any and all claims of any kind, including bodily injury to myself, and other members of my party, other persons, dogs, property, whether such injury or damage occurs during or after the visit to DCTC.

I understand that my pet may be dismissed from class, at the discretion of the trainer, for any reason the trainer deems reasonable. Females in season must wear protective panties.

I also give permission to use any photographs taken on the DCTC website.

Signature _____ Date _____

----Section below are for office use only----

Payment details:

GC PayPal CC Cash Check# _____ Amt _____ Date _____ Instructor: _____

Class Purchased:

Orientation Private 4-Pack 6-Pack 8-Pack Other : _____

Dates Used:									
Instr. Name*									

* Use Instructor name only if a multipack is used between multiple instructors

DOG CITY Training Center (DCTC) policies

We want that **ALL** our visitors have an enjoyable experience. These few Policies ensure you and your dog's safety and comfort, as well as the safety and comfort of our other visitors.

- We **WELCOME** you! Please let us know you are here (especially if no one is in the office - it usually means we are around somewhere tending to something).
- An up-to-date **Rabies Certificate** for each dog is required for our records if you wish to participate. Titers are accepted in lieu of vaccinations.
- Payments for classes can be made online (http://www.dogcitytrainingcenter.com/Classes_Registration.html) or in-store using cash, check (payable to 'DCTC') or credit card. Please make all payments at the front desk.
- **SIGN-IN:** Please sign-in for each class, even if you have back-to-back classes. We keep track of how many classes/credits you have consumed and our instructors get compensated based on the sign-in sheet so it is very important to sign-in. It is recommended you first sign-in without your pet, then go back to your vehicle to take your pup for a potty and then come into class. If you are running late, then please remember to sign-in when you take a break in between class or on the way out. If you forgot to sign-in, please email or call us later or let us know when you come for a subsequent class.
- **DO ENCOURAGE** your dog to relieve himself **before** entering the facility or just before your class/training time begins. Accidents happen, especially when it is a whole new environment for your dog! WE provide bags, paper towels, clean up spray & bathrooms for you to clean up after your dog promptly. We are happy to hold onto to your dog for you at this time. Remember that by attending our classes, you are being a responsible pet owner. That responsibility extends beyond the walls of DCTC. We pride ourselves on having a clean environment. Please pick up **anything** your dog leaves on the property (indoors or outdoors); and dispose of it in the trashcans provided. Please dispose of poop accidents in the trashcan that's just outside the front door.
- Please **NO flexi leads** when in the parking lot, potty areas, and inside DCTC. A 4 or 6 foot lead is safer for all; dogs and people. **If your dog is NOT reliable off lead - DO NOT let them off lead** - unless you are working an exercise with the instructor.
- Take care when making the choice to let your dog meet another dog. It is okay, but do exercise care and caution. Dogs are still animals and can get injured, even when being playful as they still have teeth and claws. If you are unsure - DON'T DO IT without the assistance of an instructor!
- We support positive training methods – Our goal is to provide a fun place to work and play – Do not treat your K9 partner harshly or forcefully. If it is an off day, end your training session on a positive note. Next time will be better. Be respectful of your K9 partner: Don't ask something of them which may cause injury or discomfort. **Setting your dog up for success builds upon positive experience.** Once your dog gets spooked or injured it can set your progress back significantly.
- Please use the **crates** provided for your convenience -- you are always welcome to bring in your own crate. Dogs should never be left alone in your vehicle while visiting DCTC when the weather is warm! There are also strongly anchored **tethering rings** located along the outside wall in the Lobby and Red Room. **Do not** tie your dog to objects which may not hold them securely.
- While we will try our best to contact you by email or phone if a class is unexpectedly canceled, we recommend you check our online calendar for **cancellations**. If a class is cancelled, we will list the word canceled before the name of the class.
- **Multi-packs expire** 1 1/2 times after initial use. For e.g., a 4-pack expires in 6 weeks and an 8-pack expires in 12 weeks. You need to purchase fresh credits if the previous credits expire.
- We welcome **referrals**. If someone you refer buys a minimum of 4 classes from DCTC, you will receive a \$10 credit towards a future class (equal to a 4 pack or greater) that you want to take. You will have 3 months to use this credit.
- If you have any feedback about your class or instructor, please don't hesitate to speak with your instructor, Paula or Chandru.